

APPENDIX A

Bins on Street Campaign

The aims of the campaign are:

- to raise awareness that domestic waste and recycling bins should be stored within the boundary of residents' properties;
- to identify which bins belong to each property;
- to strongly encourage residents to contact the waste and recycling team to discuss if they have any concerns about storing their bins off the street and/or to discuss their waste and recycling service in general;
- to remove any 'orphan' bins.

The outcomes of the campaign will be:

- a reduction of bins stored permanently on the street;
- bins labelled with addresses to enable the waste and recycling team to better address any waste-related issues.

Timeframe

Week 1

Deliver letter 1 and 3 x stickers to each household (one for each bin). The letter will ask residents to label their bins using the enclosed stickers and ask them to store their bin within the boundary of their property between collections.

Week 2

The day after bins are collected, attach bin hanger 1 to all bins still stored on the street and/or not labelled with a sticker. Bin hanger 1 will ask residents to store their bins on their property between collections and to identify their bin by writing their address on the sticker. It will also ask residents to contact the waste and recycling team if they have difficulty with where to store their bins.

Waste team will now attach a sticker to any bin still on the street that doesn't have one.

Week 3

The day after collection, deliver letter 2 to each household. This letter says that there are still unidentified bins being stored on the street and reminds residents to write their address on the bin sticker and/or contact us if they are having difficulty with where to store their bin.

Attach Bin Hanger 2 to any bins still left on street or not labelled with an address (this bin hanger says that we assume this bin does not belong to anyone and if not claimed/labelled we will arrange for it to be removed within the next 7 days).

Week 4

Check which bins are still unidentified and arrange for these to be removed.

Inform Contact Centre and local elected members of any bins that are being removed as part of the bins on streets process.